Why Alter Domus, and why Penang? Let us tell you a story.

We wanted a home abroad; somewhere away from the cold and rain of the UK; where people were polite and courteous; where property was affordable; and where we could come and go without immigration problems. A Malaysian friend asked if we'd ever thought of Penang, and told us about the "Silver Hair" (now the MM2H) programme. A few clicks of the mouse later we'd sighted paradise, but even better we'd found Rosalind and TG.

We landed on Penang on the Sunday, bought a property on the Monday and started the MM2H process on the Tuesday. Have we regretted it? With Rosalind and TG to help us you bet we haven't! They guided us through the whole MM2H application and then set about helping us with our apartment renovation. Could we have done it without them? Certainly not the MM2H part. Could we have got the renovation done without them? Most unlikely.

Alter Domus is a thoroughly professional company with excellent backroom staff. Rosalind is a little terrier who never lets any problem get the better of her, and TG seems to have the company emails wired into him. Any question you have for them is answered immediately, and any problem you throw at them has a solution. They give unstintingly of their time and you end up feeling you've made friends for life. Rosalind and TG, we applaud you and have no hesitation in recommending your company to others.

J&R B